NACH Service Agency Meeting
Conference Call Agenda
March 18, 2020 10:00AM

Greetings/Welcome
Tracy Delgado
NACH Case Manager

HMIS Update
Deepa Manandhar
NACH Program Manager

Case Management Report
Tracy Delgado
NACH Case Manager

Agency Concerns/Reports
NACH Agency Members
- COVID-19 Contingency Plans

The next NACH Agency Meeting will be held June 17, 2020
Location to be announced
AGENCY MEETING MINUTES
TELECONFERENCE
March 18, 2020

We appreciate everyone cooperating with us in our attempt to practice social distancing for this meeting. We will continue to send out any updated information from Agency Partners as we receive it.

NACH Update: (Deepa Manandhar)

- The new HMIS Data Element Requirements are due in October.
- The CoC has received an additional grant for $84,000 which we believe may be for Wellstone, but we will have to confirm that information.
- There is an RFP for the Learning Management System on our website. Any agency that would like to respond may do so.
- Our focus for clients as far as housing goes, should be those with high scores of 9 or above and those individuals that are unsheltered.

NACH Update: (Lineise Arnold)

- We are dealing with 1 client that is being quarantined due to the potential of COVID-19. Currently he is in a room provided by Huntsville Hospital for 3 days. Should his test results take longer, they hospital will add more days.
- If you have a client that you suspect has the virus or you cannot quarantine them, please give us (NACH) a call. Please send us a referral so that we can assist those with the most need. We will provide food assistance for these clients. Over-the-Counter medication will be considered if they don’t the financial means to provide that for themselves.
- Manna House is still open. They are limiting the amount of people that go through at one time but they are still available to provide food.
- The NACH Satellite Office at the library is closed until further notice. The hours at the Administrative Office will be Monday through Thursday from 8am to 5pm. We will be providing Basic Emergency Services including assessments.

NACH is a non-profit 501(c)(3) community-based organization that coordinates assistance to the homeless in North Alabama. NACH is supported by grants from HUD administered through the cities of Huntsville and Decatur. NACH is funded by private contributions, which are tax-deductible and can be made to the address above.
Please try to be proactive. Huntsville Utilities has suspended shutoffs. We know there is going to be a surge in the number of individuals needing rental and utility assistance.

We have two new staff members coming on-board. We have an Administrative Assistant that will be starting on Monday, March 23rd and a Program Coordinator starting on March 31st.

Case Management Update: (Tracy Delgado)

- I currently have 4 active clients in Case Management. We continue to see good success with these clients.
- We will not be adding any clients to the Case Management load until further notice.

Salvation Army Update: (Darlene Burton)

- The shelter is currently open and operating as usual.
- Clients are asked not to go to the shelter if they are ill.
- All meals are being served in to-go containers and are being consumed outside.
- Sanitation efforts are being performed to protect the safety of the clients. They have set aside a room for individuals that may need to be separated.
- The mobile feeding unit is still going out despite the reduction in the numbers of volunteer drivers.
- The Salvation Army Oakwood Avenue location is still open for clothing vouchers. They are limiting the number of individuals that are able to come in at any one time. The thrift store is also open.

Downtown Rescue Mission Update: (Jennifer Geist)

- As of Monday, the DRM is running with only essential personnel (i.e. Security, Maintenance, Kitchen Staff, and Case Managers). Others are working from home when necessary.
• The DRM has instituted a policy of no visitors, volunteers, or guests. Some of the program participants are assisting with the cleaning and disinfecting process at the shelter.

• The mission has rooms set aside for isolation purposes.

• DRM and the Huntsville Hospital Medical Bus are using Teledoc procedures for healthcare.

• The numbers at the Mission have not increased.

• At this time, they are checking temperatures of clients who are coming in and out of the shelter. They don’t see the need for a lockdown at this point but that may be necessary should things get worse.

• The AGAPE Shop at the Mission is closed; however, food bags are still being distributed at the security gate at 1400 Evangel Drive.

HUD VASH Update: (Nita McGee)

• Currently the VA is not doing any new intakes for vouchers, no home visits, and no groups.

• The VA is open for medical services. Clients will be screened prior to entry.

• Clients with vouchers in hand will be assisted.

Huntsville Housing Authority: (Paula Bingham)

• Inspections are being done on vacant units for clients with vouchers in hand.

• They will not be taking any new Housing Authority Applications until at least April 6th.

Riah Rose Update: (Carolyn Jackson)

• Riah Rose is currently not taking any new clients.
• They are taking precautions and sanitizing the building. They are also taking temperatures daily.

• Some of the women who are staying there are still going to work. The older teenagers are helping with the younger children.

New Futures Update: (Tayna Rains)

• Right now, New Futures is not allowing visitors or volunteers to come in to the building.

• They are limited the entry/exit in order to reduce the chances of the virus being introduced.

• Most of the individuals are staying on site and not venturing out. They are practicing good social distancing skills and avoiding large numbers of people together at once.

Community Action Update: (YaShika Ray/Delores Mastin)

• All locations are open. However, they are limiting the number of people in the offices at one time.

• All personal are practicing social distancing and proper hygiene. Sanitation procedures are in place in the building. They do not encourage walk-ins, but can call in emergency cases.

• For utility assistance, they encourage clients to call 256-907-1550 for an appointment.

• They still have ESG monies and are trying to get clients in from the list to use those funds.

Alpha and Omega Healthcare Update: (Denise Johnson)

• If you have a client that has Medicare, she can accept them to do lab tests. Please email referrals to Tracy @ NACH (tracy@nachcares.org) and we will send the list to Denise.
N A C H
NORTHERN ALABAMA COALITION for the HOMELESS, Inc.

1580 Sparkman Drive, Suite 111 Huntsville, AL  35816      256.261.3029   nachcares.org
Executive Director – Lineise Arnold   HMIS Program Manager Deepa Manandhar

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LIFT Housing Update: (Sherry McFerrin)

- Sherry asked a question regarding prioritization. She has an elderly client that is 1 month behind on her rent. She has been put into the system. She wanted to know if because she was an elderly client with a potential eviction, would that move her up in priority?

- She was told to get the information to YaShika Ray (CAP) and she would see what she can do. She was also urged to contact Kermit Elliot at Catholic Center of Concern

Priority Veterans Update: (Tonya Cook) – via email

- Still doing intake for Veterans via phone call
- They are having no face to face contact with clients.
- They are sending the forms to the client and once they get them back (via fax, email, regular mail, etc.), they will complete the intake.
Attendees List:

Lineise Arnold, NACH
Deepa Manandhar, NACH
Tracy Delgado, NACH
Amy Ervin, NACH
Darlene Burton, Salvation Army
Paula Bingham, Huntsville Housing Authority
Roger Sigtermans, 211 – Crisis Services
Nita McGee, VA
Brittany Pinchon, Thrive Alabama
Brandy Sims, Morgan County SOS
Ericka Richmond, VA
Deanna Jackson, VA
Turkessa Coleman-Lacy, City of Huntsville Community Development
YaShika Ray, Community Action Partnership, Huntsville, Madison and Limestone County
Delores Mastin, Community Action Partnership, Huntsville, Madison and Limestone County
Sherry McFerrin, Family Services Center
Lynn Bullard, NACH Board Member, St Stephens
Denise Johnson, Alpha and Omega Healthcare
Carolyn Jackson, Riah Rose
Jennifer Geist, Downtown Rescue Mission
Candy Ayers, Community Action Partnership of North Alabama
Latonya Green, Wellstone Behavioral Health
Tayna Rains, New Futures
Raina Jain, Asha Kiran